



Crew Resource Management

Crew Resource Management aims to equip you with the understanding and tools needed to effectively accomplish improved teamwork, the ability to recognize adverse situations, and to communicate effectively whilst operating within a diverse team.

This will enable you to understand what is expected of you to effectively play your role in the present and future of AVIATION SAFETY.

CRM is presented in a manner which will offer practical hands-on methods of implementing and living with CRM. All airline pilots and cabin crew are required to receive Crew Resource Management (CRM) training, which augments technical flight and ground training with human factors subjects.

The CRM training component is aligned to CAA requirements.

**Initials and Refresher Training is offered for this module.
Open book examination and certificate of attendance obtained.**

Crew Resource Management Training will include but is not limited to the following modules:

Human Performance & Limitations

Workload Management

Information Processing

Situational Awareness

Communication

Threat & Errors Management

Leadership & Professionalism

Behavioural Styles

Automation

SOP's

Fundamentals of CRM